

Allan Foote

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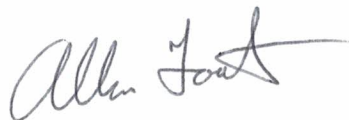
Dear Mr. John De Grace,

This Thanksgiving, I just want to personally thank you for taking care of our family with our plumbing and heating needs. Every time, when our family had an issue and needed a timely solution, you were available and promptly came to our residences to solve the problem.

The most recent issue at my mother's home, you and your team provided excellent service again, her home is currently warm and no current issues. Your company does many things correct, including using quality components and materials which I appreciate. My mother commented, the men that were at her home were neat, courteous and professional.

You should be proud of the company you have built, and we wish you nothing but continued success.

Warm regards and thanks again,

A handwritten signature in black ink that reads "Allan Foote". The signature is written in a cursive style with a long horizontal flourish extending to the right.